

1 Problem

What When	Problem(s)	Live anthrax samples mistakenly sent
	Date	Issues announced May 27, 2015
Where	Different, unusual, unique?	?
	Facility, site	Believed to be from the US Army's Dugway Proving Ground in Utah
Impact to the Goals	Task being performed	Sending inert anthrax samples to labs for use
	Safety	Potential for illness and/or death Employees receive preventative treatment
	Customer Service	Negative publicity
Production/ Schedule	Delay in planned work schedule	
Labor/ Time	Investigation and emergency response required	

"There is no known risk to the general public, and there are no suspected or confirmed cases of anthrax infection in potentially exposed lab workers."

-Col. Steve Warren, Pentagon spokesman

LIVE ANTHRAX SHIPPED

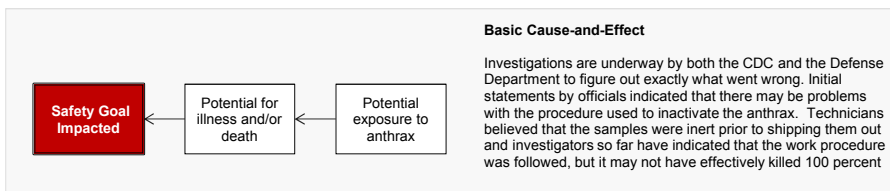
Cause Map

Live anthrax mistakenly shipped to as many as 24 labs

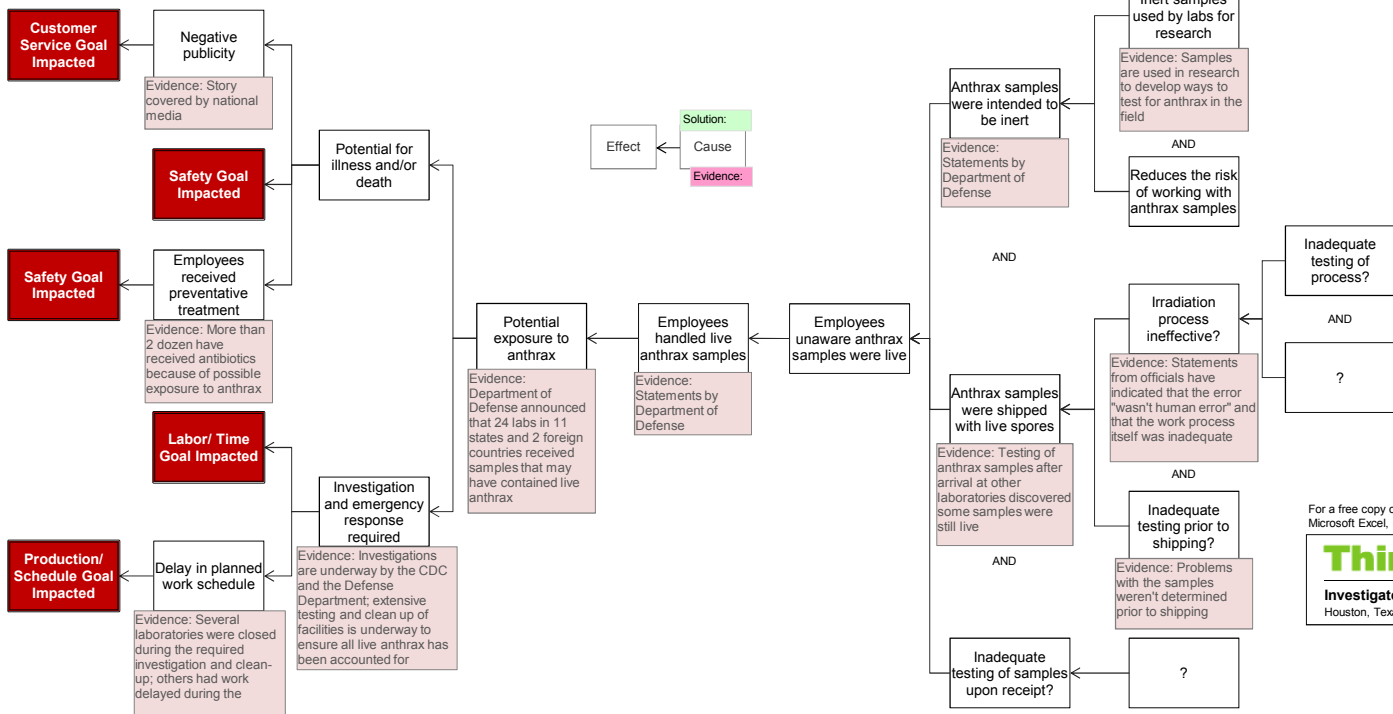
The Pentagon recently announced that live anthrax samples were mistakenly shipped to as many as 24 laboratories in 11 different states and two foreign countries. The anthrax samples were intended to be inert, but testing found that at least some of the samples still contained live anthrax. There have been no reports of illness, but more than two dozen have been treated for potential exposure to anthrax. Work has been disrupted at many labs during the investigation as testing and cleaning is performed to ensure that no unaccounted for live anthrax remains.

2 Analysis

Basic Level Cause Map - Start with simple Why questions.



More Detailed Cause Map - Add detail as information becomes available.



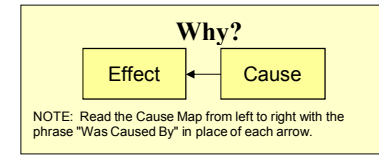
Cause Mapping is a Root Cause Analysis method that captures basic cause-and-effect relationships supported with evidence.

CAUSE MAPPING
Problem Solving • Incident Investigation • Root Cause Analysis

Step 1 Problem What's the Problem?

Step 2 Analysis Why did it happen?

Step 3 Solutions What will be done?



For a free copy of our Root Cause Analysis Template in Microsoft Excel, used to create this page, visit our web site.

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