

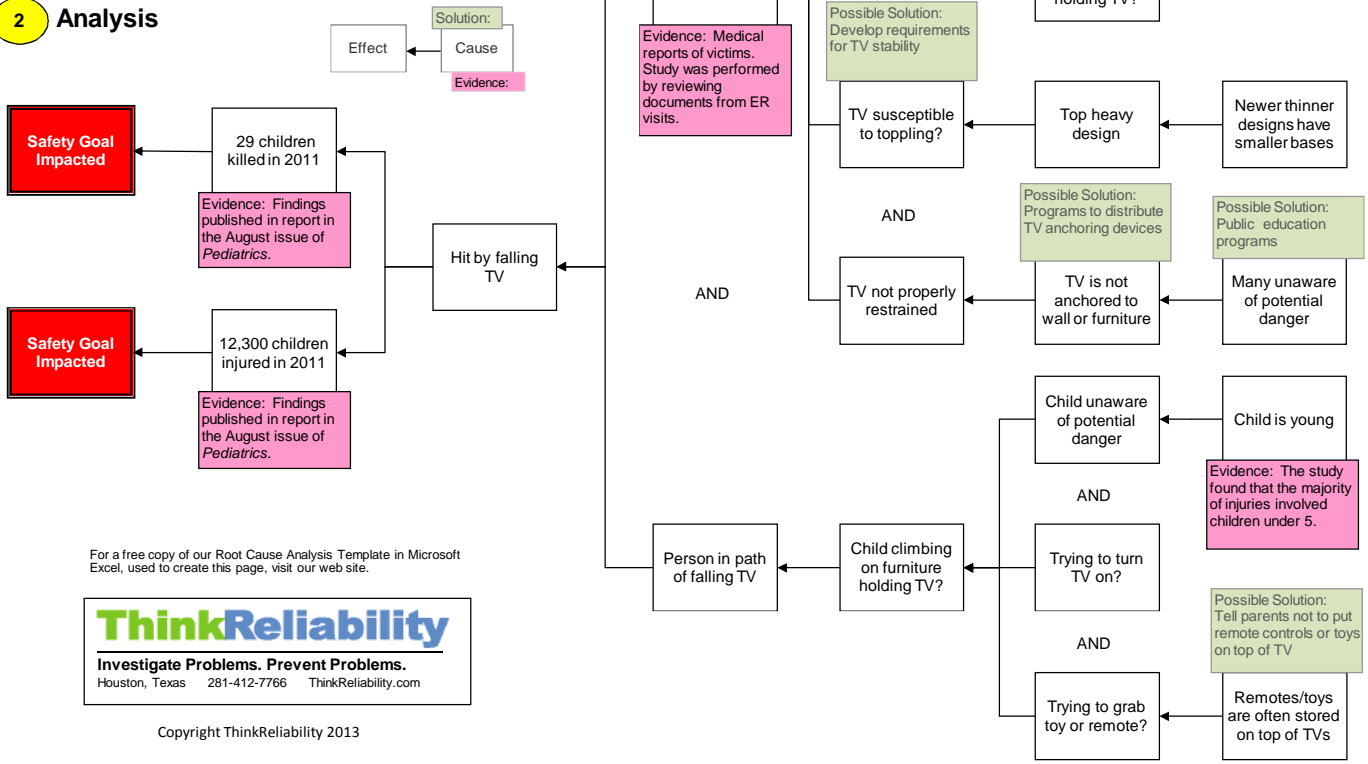
Thousands Injured Each Year From Falling Televisions

USA
Report Issued August 2013

1 Problem

| | | |
|----------------------------|-------------------|--|
| What | Problem(s) | Children injured and killed, TVs falling |
| When | Date | Report Issued August 2013 |
| | Differences | Newer TV designs, innovations in TV design |
| Where | Physical Location | United States |
| Impact to the Goals | | |
| Safety | | 29 children killed in 2011 |
| Safety | | 12,300 children injured in 2011 |

2 Analysis



3 Solutions

| No. | Action Item | Cause |
|-----|---|---|
| 1 | Develop requirements for TV stability | TV susceptible to toppling? |
| 2 | Programs to distribute TV anchoring devices | TV is not anchored to wall or furniture |
| 3 | Public education programs | Many unaware about potential danger |
| 4 | Tell parents not to put remote controls for toys on top of TV | Remotes/toys are often stored on top of TVs |

Cause Mapping is a Root Cause Analysis method that captures basic cause-and-effect relationships supported with evidence.

CAUSE MAPPING
Problem Solving • Incident Investigation • Root Cause

Step 1 **Problem** What's the

Step 2 **Analysis** Why did it happen?

Step 3 **Solutions** What will

For a free copy of our Root Cause Analysis Template in Microsoft Excel, used to create this page, visit our web site.



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