

DEATH IN CUSTODY Cause Map

Lack of care provided to inmate raises concerns

"The inmate is completely dependent. Unless the system creates the opportunity for the medical tests to be done, the medications to be provided, it's not going to happen."

- Dr. Ronald Shansky

"I can't wrap my brain around it that there's no accountability."

- Inmate's mother

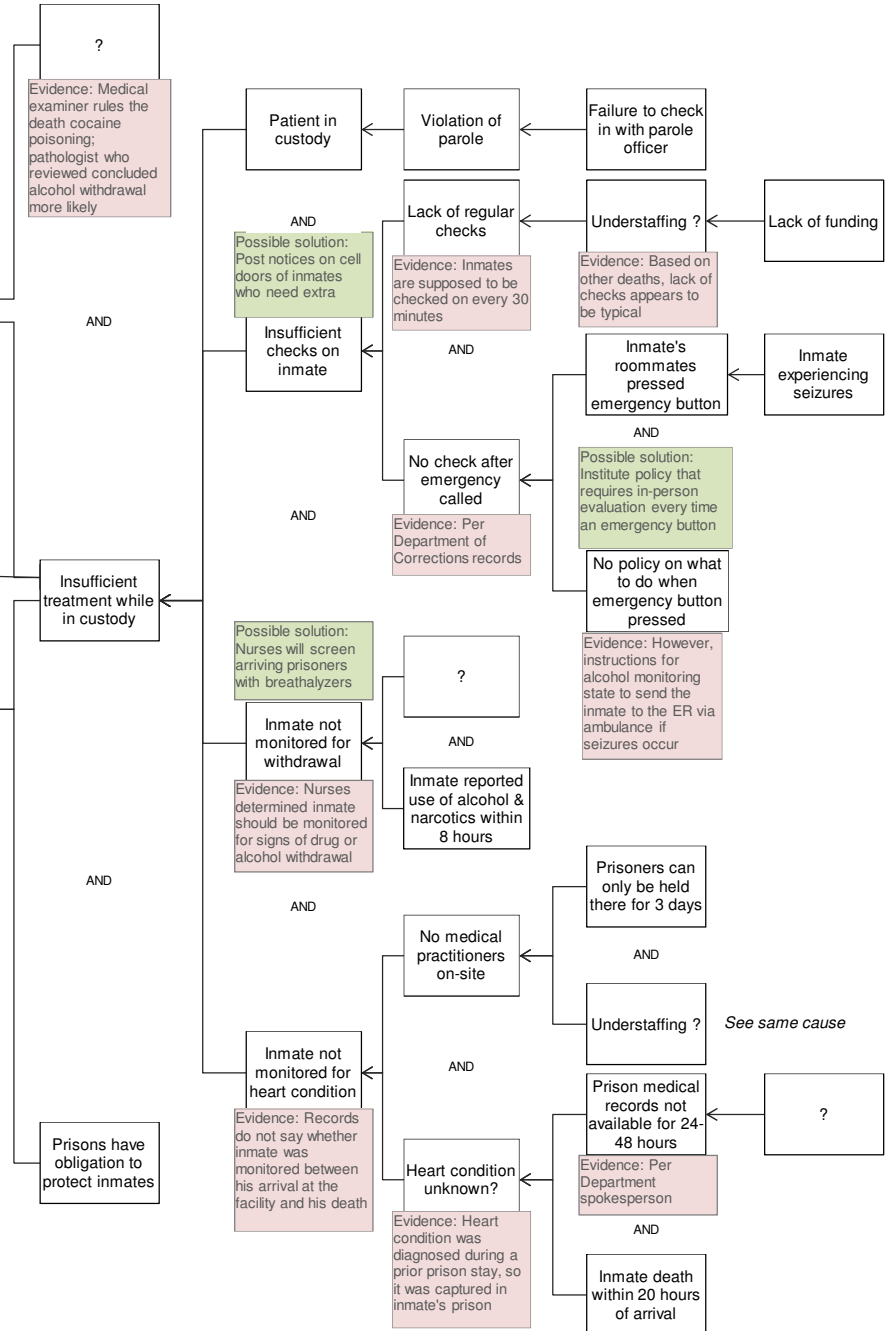
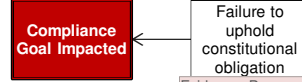
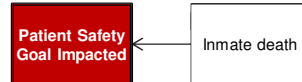
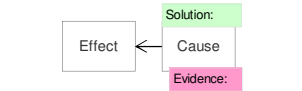
1 Problem

What When	Problem(s)	Death of inmate
	Date	June 22, 2011
	Time	Morning
Where	Different, unusual, unique	Inmate had alcohol & drugs in system, heart condition
	Facility, site	Milwaukee, Wisconsin
	Unit, area, equipment	Secure Detention Facility
Impact to the Goals	Task being performed	Holding for parole violations
	Inmate Safety	Inmate death
	Compliance	Failure to uphold constitutional obligation
	Inmate Services	Insufficient treatment while in custody

Frequency	10 people died in the custody of law enforcement in Milwaukee County from 2008 to 2012 due to improperly treated or monitored conditions (out of 18 total deaths in custody - see timeline)
-----------	---

Date	Description
January 13, 2008	Death #1: Inmate death after suffering seizure
April 19, 2008	Death #2: Inmate death after swallowing hidden cocaine
August 13, 2008	Death #3: Inmate death after ordered ultrasound to check for blood clot not performed
September 17, 2008	Death #4: Inmate commits suicide after pushing emergency button in cell, asking for someone to come talk to him
February 8, 2009	Death #5: Patient death after refusing treatment for tuberculosis
March 3, 2009	Death #6: Patient death due to heart disease; found dead in cell 6 hours after last seen alive
July 28, 2009	Death #7: Inmate commits suicide while working as janitor despite telling health care worker he had attempted suicide 6 times, including by drinking cleaning fluid
June 10, 2010	Death #8: Inmate death due to head injury after being medically cleared by prison doctor after 8 falls in custody
August 15, 2010	Death #9: Man in custody for erratic behavior dies after losing consciousness in squad car due to delirium
September 13, 2010	Death #10: Inmate dies in his cell after banging head during seizure; police held him down and put hood over his head
December 25, 2010	Death #11: Inmate suicide (inmate said he wasn't suicidal)
January 23, 2011	Death #12: Inmate death after refusing to eat for 5 days, and water is turned off to cell
February 1, 2011	Death #13: Inmate suicide after medications prescribed are not given to patient; patient last seen alive for 11 hours prior to death
July 30, 2011	Death #14: Inmate death due to heart disease; history of heart surgery not included in his prison medical record
June 22, 2011	Death #15: Inmate death after seizure
July 6, 2011	Death #16: Suspect death in squad car after telling police he could not breathe; police do not call for medical assistance until suspect lost consciousness (ruled homicide)
July 29, 2012	Death #17: Inmate death due to pneumonia (reports say the inmate showed no symptoms)
July 30, 2012	Death #18: Man in custody bangs head in squad car, later dies in hospital

2 Analysis



3 Solutions

No.	Action Item	Cause
1	Post notices on cell doors of inmates who need extra medical attention	Insufficient checks on inmate
2	Institute policy that requires in person evaluation every time an emergency button is pressed	No policy on what to do when emergency button pressed
3	Nurses will screen arriving prisoners with breathalyzers	Inmate not monitored for withdrawal

For a free copy of our Root Cause Analysis Template in Microsoft Excel, used to create this page, visit our web site.

ThinkReliability
 Investigate Problems. Prevent Problems.
 Houston, Texas 281-412-7766 ThinkReliability.com