

<b>What</b>	Problem(s)	Flight crashed into school yard
	Date	September 24, 2009
<b>When</b>	Time	~8 a.m.
	Differences	Engine loss; forced landing
	Physical Location	Durban's Bluff schoolyard
	Unit/Process/Equipment	Jetstream 41
<b>Where</b>	Work Being Done	Taking off from Durban International Airport

<b>Impact to the Goals</b>	
<b>Safety</b>	Pilot killed 2 serious injuries (crew); 1 minor injury (school)
<b>Cust. Service</b>	N/A (no passengers)
<b>Production-Schedule</b>	?
<b>Property</b>	Loss of plane

<b>What</b>	Problem(s)	Aborted take-off, slid off runway
	Date	November 18, 2009
<b>When</b>	Time	1:30 p.m.
	Differences	High velocity cross-winds; pilot unable to establish directional control?
	Physical Location	Port Elizabeth Airport
<b>Where</b>	Unit/Process/Equipment	BAE Systems Jetstream 41
	Work Being Done	Taking off for East London

<b>Impact to the Goals</b>	
<b>Safety</b>	No injuries
<b>Environmental</b>	N/A
<b>Cust. Service</b>	New travel, accomodation arrangements required for passengers
<b>Production-Schedule</b>	required for passengers
<b>Property</b>	?

**Airlink Incidents**  
September - December, 2009

TIMELINE	
Date	Description
24-Sep	Airlink flight 8911 crashes into a school yard after take-off
7-Oct	Captain of Flight 8911 dies of his injuries
18-Nov	Airlink Flight 8488 leaves the runway after aborting take-off
24-Nov	An Airlink flight carrying Zimbabwean Prime Minister Morgan Tsvangirai has to turn back after developing a technical fault
7-Dec	Flight 8625 overshoots the runway at George Airport

Frequency 2 incidents in 8 weeks



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<b>What</b>	Problem(s)	Technical fault; flight returned to Johannesburg
	Date	November 24, 2009
<b>When</b>	Time	~8:00 a.m.
	Differences	Carrying Prime Minister
	Physical Location	En route to Harare
<b>Where</b>	Unit/Process/Equipment	SA Airlink flight
	Work Being Done	Airborne

<b>Impact to the Goals</b>	
<b>Safety</b>	No injuries
<b>Cust. Service</b>	Prime Minister delayed
<b>Production-Schedule</b>	?
<b>Property</b>	?

Frequency 3 incidents in 2 months

<b>What</b>	Problem(s)	Airplane hydroplaned; overshot runway
	Date	December 7, 2009
<b>When</b>	Time	~11:00 a.m.
	Differences	Rainy weather
	Physical Location	George Airport
<b>Where</b>	Unit/Process/Equipment	Regional Airline SA Airlink Embraer 135 Commuter Jet
	Work Being Done	Landing

<b>Impact to the Goals</b>	
<b>Safety</b>	5 minor injuries (including sprained ankle)
<b>Cust. Service</b>	Poor public perception of airline
<b>Production-Schedule</b>	Increased supervision
<b>Property</b>	?

Frequency 4 incidents in 10 weeks