AIR BAG RECALL

5 Deaths and Many Injuries Have Been Linked to Malfunctioning Air Bags

Air bags are designed to save lives and there is no doubt that they do, but they can also be deadly if they malfunction. At least 5 deaths and many more injuries since 2004 have been tied to metal fragments that burst out of faulty air bags.

"If you don’t know the root cause, how do you know that the replacement part that you're supplying solves the problem?"
- Representative John Sarbanes

Cause Mapping is a Root Cause Analysis method that captures basic cause-and-effect relationships supported with evidence.