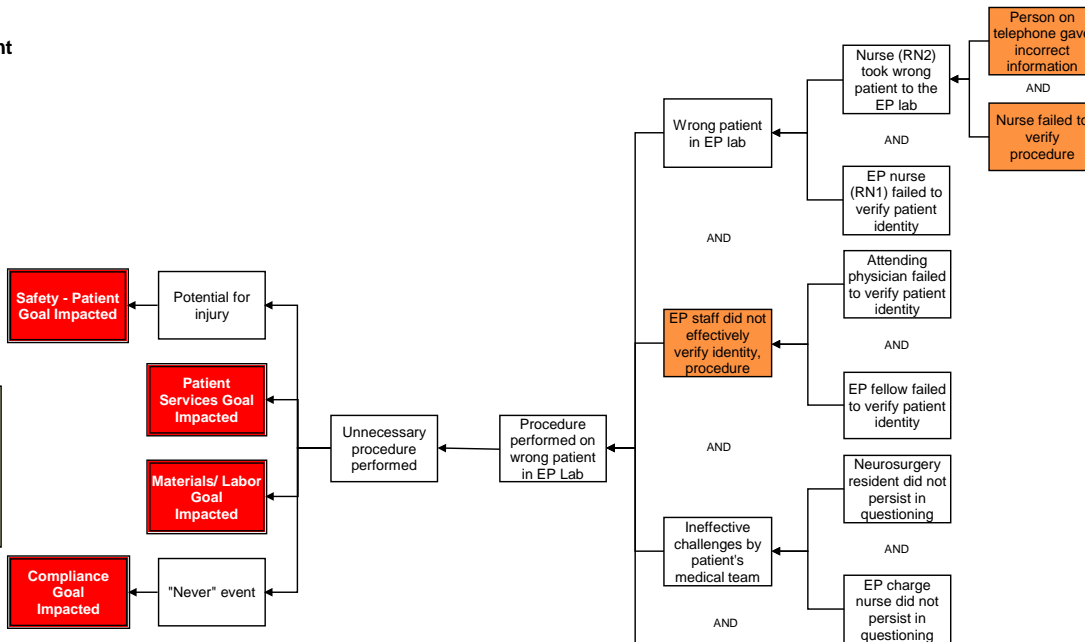
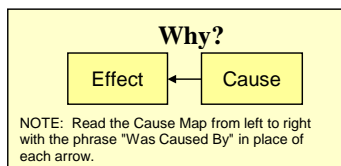


## Procedure Performed on Wrong Patient

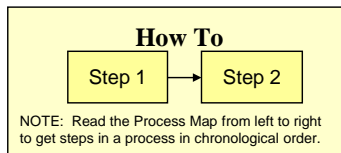
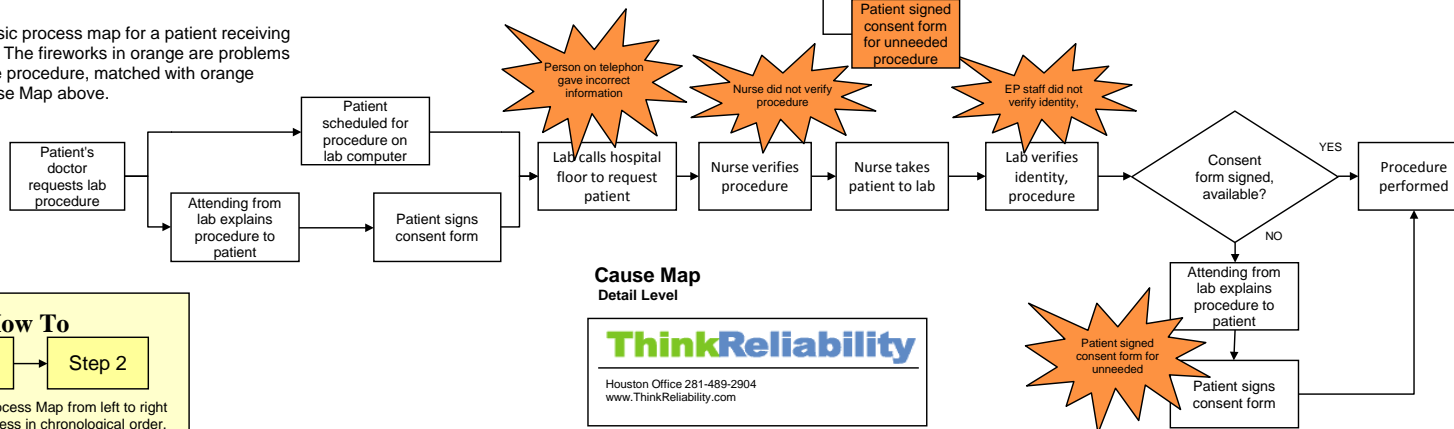
### Cause Map

The Cause Map outlines the causes that led to a procedure being performed on the wrong patient. The boxes in orange are also reflected in the process map. As you can see, there were several breakdowns in the process that led to this incident.



### Process Map

To the right is a very basic process map for a patient receiving a procedure from a lab. The fireworks in orange are problems with specific steps in the procedure, matched with orange cause boxes in the Cause Map above.



Cause Map  
Detail Level

