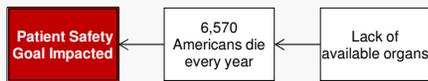


1 Problem

What	Problem(s)	Shortage of organ donation
When	Date	Ongoing
	Different, unusual, unique	Only 40% of Americans are registered organ donors; no central registry
Where	Task being performed	United States
		State-run organ donation
Impact to the Goals		
	Patient Safety	6,570 Americans die every year
	Patient Services	Delay in receipt of organs
	Schedule/ Operations	
	Property/ Equipment	Lack of available organs
	Frequency	6,570 Americans die every year waiting for organs

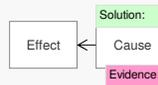
2 Analysis

Basic Level Cause Map - Start with simple Why questions.

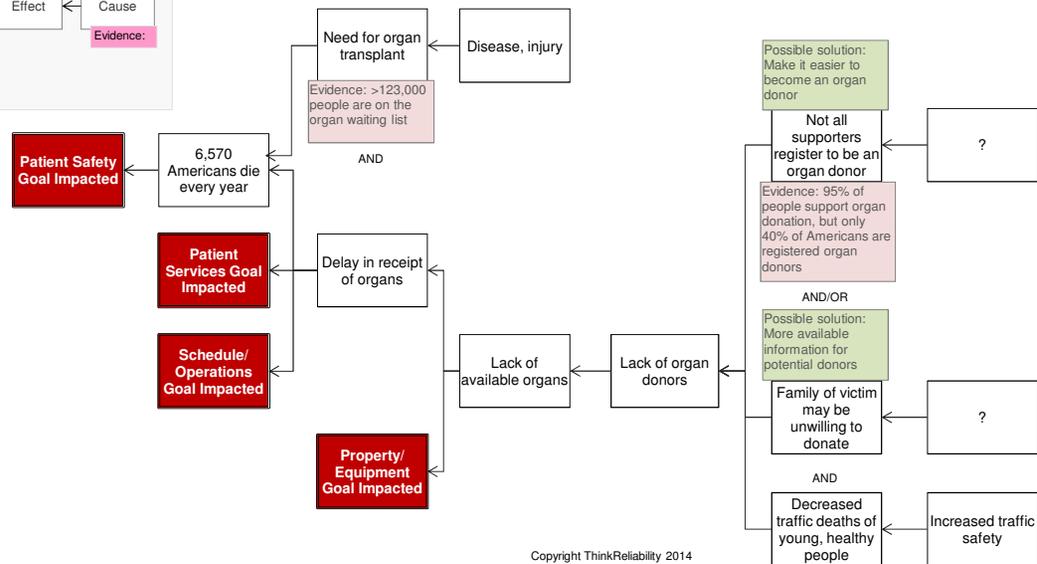


Basic Cause-and-Effect

Though 95% of people support organ donation, only 40% are registered organ donors. For the over 123,000 people on the waiting list, there just aren't enough donor organs to go around.



More Detailed Cause Map - Add detail as information becomes available.



SOLVING THE PROBLEM OF ORGAN DONATION

Cause Map

6,570 Americans die every year waiting for a donor organ. To solve the problem, companies are working on increasing the number of donors.

"There just aren't enough organ donors to go around. That's not a medical problem. That's a social problem."

Johns Hopkins surgeon Dr. Andrew Cameron

Cause Mapping is a Root Cause Analysis method that captures basic cause-and-effect relationships supported with evidence.

CAUSE MAPPING

Problem Solving • Incident Investigation • Root Cause Analysis

- Step 1 Problem** - What's the Problem?
- Step 2 Analysis** - Why did it happen?
- Step 3 Solutions** - What will be done?

For a free copy of our Root Cause Analysis Template in Microsoft Excel, used to create this page, visit our web site.

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